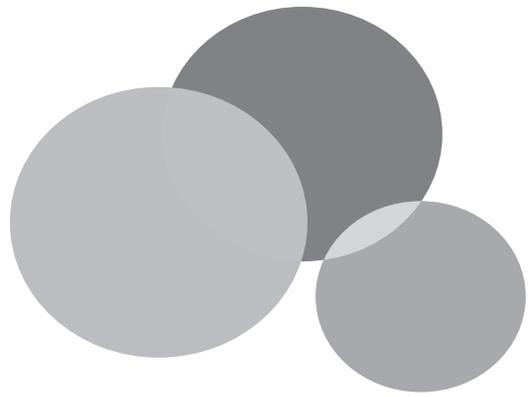


# SEVEN



## Possible answer

- How often are teeth cleaned, faces washed and hair brushed for patients such as this one who is unable to do these tasks?
- Is it routine or only when visitors are due? Or does it occur only after food intake or before visiting times?
- What is the nurse aiming to achieve in stroking her hair? Calming? Soothing? Physical contact? Demonstration of care? concern?
- Is the discussion about weather 'small talk' or is there another purpose in her action? Keeping the patient in touch with the world outside hospital walls? Keeping her up-to-date in case the locked in situation changes?
- Looking into her eyes for answers, what is the purpose of this? Basic interaction and turn taking? Show of genuine empathy ?Attempting to connect?
- Why joke? What she trying to achieve? Rapport? Relax? Break tension? Release?
- How did she know the patient was concerned about her family? Why would she take on board the task of finding out how the family was coping? Is this part of her job or will it just lead to a referral to the social work department?
- Does the nurse hug all patients? And whisper jokes in their ears? Was she hoping for a response? A cure? Or just linking the patient to the world? Ensuring that she felt valued and connected? Reassuring her that the future would be better? That she was not alone? That she still had values as a person?
- Was this nurse–patient interaction mainly to give her strength to face her family visit?